



IMPORTANT NOTICE TO RESIDENTS

Beginning September 1, 2017, Village of East Dundee residents in single family homes or buildings with three (3) or less units, Gardiner Place, and River Haven Place will begin receiving a bill for monthly refuse collection. Below please find information regarding the new refuse collection fee.

Why am I receiving a bill for refuse collection?

At the August 7, 2017 Village Board meeting, the Village Board approved an Ordinance amending the Code of the Village of East Dundee to include a monthly fee for residents who receive refuse collection. Prior to the approval of a monthly refuse collection fee, the Village fully subsidized refuse collection fees. The new fee will take effect on September 1, 2017 and will first appear on your September 30, 2017 utility bill. This new fee was established in an effort to balance the budget and stabilize future finances.

What is the fee for refuse collection?

The monthly refuse collection fee is \$19.80 (September 1, 2017 through September 30, 2018). Subsequent years will include a fee increase per the Consumer Price Index (CPI).

How often will I be billed?

Billing will occur on a bi-monthly basis. The additional charge will appear on your bi-monthly water and sewer bill.

Is there a discount for seniors?

Yes. Residents aged sixty-five (65) or older shall receive a twenty-five percent (25%) discount off the refuse collection fee. The first year, the discount will be a rebate and will appear as a credit on your utility bill. Eligible senior residents must be named on the water bill and will have until April 30, 2018 to register as a rebate. In subsequent years, the discount will take effect the first month after the application for the senior discount is received and approved. To apply for the senior discount, the application form is available at Village Hall or online at www.eastdundee.net. The Village will also provide a rebate to Village Green and Gardiner Place senior apartments based on the number of persons aged sixty-five (65) or older registered as residents.

Will my refuse collection services change?

No. Flood Brothers will continue to provide the same refuse collection services to the Village of East Dundee. Please see reverse side for the current refuse collection program information.

Can I opt out?

No. As allowed per the Village Code, the Village has a contract with a single refuse hauler for residential curbside collection services. A single refuse hauler allows for better pricing and limits the number of garbage trucks on Village roads, therefore, limiting the wear on Village roads.

Who shall I contact if I have further questions?

Please feel free to contact the Village of East Dundee at 847-426-2822 with any questions regarding the refuse collection program.



VILLAGE OF EAST DUNDEE REFUSE, RECYCLING AND YARD WASTE COLLECTION PROGRAM

Collection Day

Curbside trash, recycling and seasonal yard waste collection occurs every Wednesday beginning at 6:00 a.m. All materials for collection must be placed near the curb in front of your home no earlier than the night before collection and should be easily accessible to the collector.

Refuse Collection

Refuse must be properly containerized in bags or cans, and not to exceed 50-pound weight limit. There is no can limit as to the quantity of refuse you may place at the curb. Flood Brothers provides a 65-gallon toter for use of refuse collection. A 95-gallon cart is available for an additional \$2.00 per month fee. Also, held in the spring and fall is a special one-day unlimited collection event.

Bulk Items

Residents are allowed to place out one (1) bulk item per week for collection. Bulk items are items that are too large to fit in a 65-gallon toter or weigh more than 60 pounds. The following items are considered bulk items: mattresses, box springs, tables, chairs, bookcases, and other furniture.

Recycling Collection

A green, 65-gallon recycling toter with a yellow lid is provided to each residence at no extra charge. Please place only approved items in the recycling cart. A complete list of items that can

and cannot be recycled is available on the Village's website at www.eastdundee.net.

Yard Waste Collection

Yard waste collection begins the first full week of April and ends the last week of November. Yard waste shall be placed in yard waste paper bags or 35-gallon containers. Yard waste cannot weigh more than 50 pounds contained. If containers are not feasible, brush and tree trimmings must be placed in stacks no longer than 4 feet in length and 2 inches in diameter. Each bundle shall not exceed 24 inches and must be secured with twine. Yard waste in garbage containers shall be properly marked with an "X".

White Good Items Collection (Appliances)

There is no charge for the collection of white good items. White goods, such as stoves, hot water heaters, refrigerators, freezers, air conditioners, humidifiers, washing machines, dryers, dishwashers, microwaves and furnaces. Please contact Flood Brothers to schedule a white good item pick up.

Holidays

There will be no collection on New Year's Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving Day and Christmas Day or whenever the disposal facility is closed. If the holiday falls on or before the regularly scheduled collection day (Wednesday), the collection for that week will be on Thursday.

For more the complete list of services offered through the Village's refuse collection program through Flood Brothers, please visit the Village's website at www.eastdundee.net or feel free to contact Flood Brothers directly at 630-261-0578.